



# Calculating Your Rent

## Rent:

Noongar Mia Mia (NMM) is a community housing provider. This means your rent is 25% of your total household income plus Commonwealth Rent Assistance. The maximum rent that NMM can charge is 75% of market rent for each property.

## Paying your rent:

You must keep up to date with your rent. Please ask your Housing Officer for help if you are not sure how to pay rent. Our tenants usually pay NMM via their bank account, or via Centrepay if they receive a Centrelink allowance. Please contact your Housing Officer immediately for matters regarding your rent including late payments: **9271 8711** or **operations@noongarmiamia.com.au**

## Changes to your rent:

Your Housing Officer will review your household income **once per year**. In the meantime, you are required to tell us immediately if your household income has changed. Any changes in rent will also be included in your new lease agreement. We must give you 60 days' notice for a rent increase via a *Form 11 Notice*. Your rent can increase once a year and any increase must start at least 30 days after your new agreement.

## Rent Statements:

You can access details regarding your rent by contacting your Housing Officer or directly through PropertyMe. Please contact our office for assistance.

## Rent Arrears:

**If you miss a rent payment, you must contact us immediately.** Your Housing Officer will send you a payment reminder and suggest support services or a Payment Plan if appropriate. If you don't respond and you continue to miss rent payments, you will be issued with a Breach Notice. If you continue to miss rent payments following a Breach Notice, you are at risk of receiving a Termination Notice, which could result in eviction.

