

Routine Property Inspections

You have the right to quiet enjoyment of your home. That means we must respect your privacy and can't come to your house without giving you proper notice in writing unless we need to respond to an emergency.

NMM will complete up to **four Routine Property Inspections per year** to check the condition of the property and record any damage or maintenance. This is usually completed by your Housing Officer.

NMM will give you **7-14 days' notice** of your next Routine Property Inspection.

You do not need to be at home for NMM to complete an inspection of your home.

If you need a Routine Property Inspection rescheduled, please contact your Housing Officer as soon as possible to negotiate a suitable time.

Please put away dogs and allow safe entry for our staff completing an inspection of your home. Failure to allow NMM to safely complete an inspection of your home will result in us issuing you a Breach Notice, which could put your tenancy at risk.

After the inspection you will be advised of any work/improvements you need to do to continue your lease. If any serious problems are found with the condition of your home, you will be given 14 days to address this issue - when NMM will complete a follow-up inspection.

NMM will note any maintenance related to fair wear and tear and proceed to have it completed within 14 days.

